# Self-Assessment Quiz

Discover the key to unlocking a more motivated and engaged team with this quiz. This fast and insightful assessment will help you measure employee morale — including your contingent or "temp" team — and evaluate cultural fit within your organization.

#### Section I: Team Morale



#### How would you describe the overall energy and atmosphere of your team during work hours?

- **A.** Consistently positive, with a strong sense of teamwork.
- B. Generally positive, but with occasional lapses.
- C. Mixed, with some team members engaged and others indifferent.
- **D.** Negative, disengaged, and disjointed.

#### 2

## How would you rate the quality of work produced by your team, and how do you believe employee morale impacts this quality?

- A. Consistently high quality with attention to detail, driven by strong morale and a positive work environment.
- **B.** Generally good, with occasional errors.
- C. Mixed, requiring frequent reworks and corrections.
- **D.** Poor quality, needing constant oversight, often resulting from low morale, low engagement, and a lack of motivation.

#### 3

## How often do you observe positive interactions and collaboration among your team members, including your "temp" team?

- A. Frequently, with strong teamwork.
- **B.** Occasionally, with some noticeable disconnections.
- C. Rarely, with minimal collaboration.
- D. Almost never, with frequent conflicts.

#### 4

## How does the staffing company monitor and support the morale and well-being of temporary workers within your organization?

- A. They regularly check in and actively provide the necessary support to maintain morale and well-being.
- **B.** Check-ins are regular and effective but infrequent.
- C. Check-ins are irregular and often superficial, providing only minimal support when they occur.
- D. Check-ins and support are inconsistent and largely overlooked, leaving morale and well-being unattended.

#### Section II: Leadership Effectiveness

## How would you describe the general management style of the supervisors who manage your teams?

- A. Supportive and empowering coaches.
- B. Generally supportive, but occasionally inconsistent in providing guidance
- **C.** Top-down management style, with little room for input from the team.
- **D.** Authoritative and directive, often creating an environment where workers feel intimidated and hesitant to voice concerns.

#### How does the staffing company handle turnover among temporary workers?

- A. They proactively determine and address the reasons behind turnover.
- **B.** They are careful in determining the issues behind turnover but could be faster at addressing issues in real time.
- **C.** They actively address turnover, but their efforts aren't informed by data or a clear understanding of the root causes.
- **D.** They do not respond or change their program for continuous improvement.

# How responsive is the staffing company when temporary workers face challenges or conflicts within your organization?

- **A.** Very responsive, addressing issues quickly and effectively.
- **B.** Reasonably responsive, but with delays in action.
- C. Rarely responsive, with minimal intervention.
- **D.** Not responsive, leaving issues unresolved.

## How does the staffing company take proactive steps to resolve issues and ensure that temporary workers feel supported in overcoming obstacles?

- **A.** Yes, they are proactive and solutions-oriented.
- **B.** Occasionally, but they usually wait for issues to be raised.
- C. Rarely, with minimal proactive measures.
- **D.** No, they are not proactive in resolving issues.

## How regularly does the staffing company gather and act on feedback from Teammates about their onboarding experience?

- **A.** Feedback is gathered at regular intervals and used to make strategic, actionable changes for continuous improvement.
- **B.** Feedback is gathered occasionally, but it's not always systematically applied to improve the program.
- **C.** Feedback is gathered infrequently, and even when collected, it is seldom analyzed or utilized to make meaningful improvements.
- **D.** Rarely, and Teammates' feedback is not utilized effectively.

#### Section III: Cultural Fit

# Do your "temp" team members learn about company culture and values during their onboarding process?

- **A.** Yes, the onboarding process thoroughly covers company culture and values, ensuring new team members are well-integrated.
- **B.** Mostly, though, the emphasis on company culture and values could be stronger.
- **C.** No, the onboarding process barely touches on company culture and values, leaving new team members unclear on expectations.
- **D.** No, because the staffing company doesn't have a formal onboarding program. to voice concerns.

## Does the staffing company encourage temporary workers to become involved in their broader company culture?

- A. Yes, they actively promote a team culture.
- **B.** Some opportunities for team support and involvement are provided.
- **C.** There's limited encouragement for temporary workers to engage.
- **D.** No, involvement in the company culture is not promoted.

# How effectively does your staffing partner address soft skill gaps among your temporary team members?

- **A.** Very effectively The staffing partner has a well-developed program with structured content, and they are fully equipped to coach workers, resulting in a noticeable improvement in soft skills.
- B. Effectively The staffing partner provides adequate support and coaching.
- **C.** The staffing partner offers guidance, but it's unstructured and inconsistent, leaving many workers without the necessary skills to succeed.
- D. Ineffectively The staffing partner does not provide any structured coaching.

# How would you describe the overall turnover rate within your team, and how do you believe company culture influences this rate?

- A. Low, with team members feeling valued and connected to the positive company culture.
- B. Moderate, with some turnover that reflects occasional dips in morale.
- **C.** High, indicating challenges with maintaining consistent morale.
- D. Very high, often due to poor morale and a lack of cultural alignment, leading to frequent departures.

#### Section IV: Engagement & Support

#### How often do you facilitate opportunities for workers to connect with each other and their leader as a team?

- **A.** Regularly, with planned activities or discussions.
- B. Occasionally, but not consistently.
- C. Rarely, only during formal meetings.
- **D.** Almost never; personal connections are not emphasized.

#### Section IV: Engagement & Support Cont.

- How regularly does the staffing company check in with temporary workers to address any concerns or challenges they may face?
  - **A.** They have consistent, scheduled follow-ups.
  - **B.** They check in fairly regularly, though the timing can be somewhat inconsistent.
  - **C.** They check in sporadically, with no set schedule, leading to irregular support.
  - D. Check-ins are rare and inconsistent, leaving many concerns and challenges unaddressed.
- Do your employees, including contingent workers, have access to mental health resources?
  - **A.** The resources are both affordable and easily accessible, greatly enhancing morale and fostering a supportive company culture.
  - **B.** The resources are somewhat affordable, though the cost may limit overall effectiveness and inclusivity.
  - C. The resources are available but highly unaffordable, making them inaccessible to most employees.
  - D. Mental healthcare benefits are not provided at all.
- Does the staffing company take proactive steps to resolve issues and ensure that temporary workers feel supported in overcoming obstacles?
  - **A.** Yes, they are proactive and solutions-oriented.
  - **B.** Occasionally, but they usually wait for issues to be raised.
  - C. Rarely, with minimal proactive measures.
  - **D.** No, they are not proactive in resolving issues.
- How regularly does the staffing company gather and act on feedback from Teammates about their onboarding experience?
  - **A.** Feedback is gathered at regular intervals and used to make strategic, actionable changes for continuous improvement.
  - B. Feedback is gathered occasionally, but it's not always systematically applied to improve the program.
  - **C.** Feedback is gathered infrequently, and even when collected, it is seldom analyzed or utilized to make meaningful improvements.
  - **D.** Rarely, and Teammates' feedback is not utilized effectively.

# **Ready To See Your Results?**



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